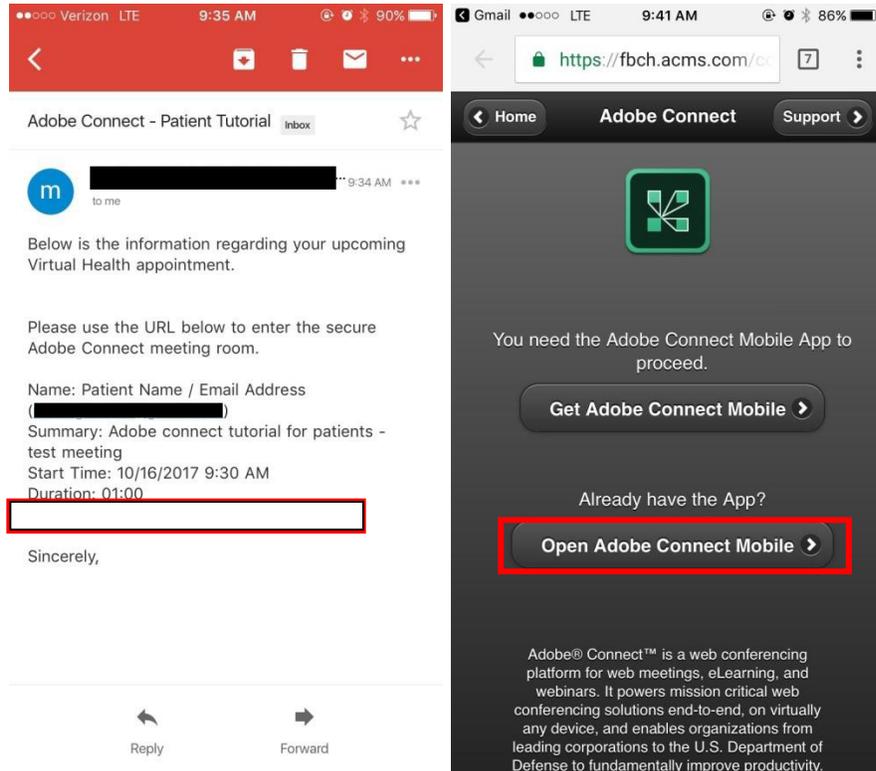# Adobe Connect Instructions for Patient Use

1.) Open email from provider and click on the link or copy paste the link to your web browser (Internet Explorer or Chrome).

> The link will open a page in your browser and direct it to the Adobe Connect Webpage. Select "Open Adobe Connect Mobile"
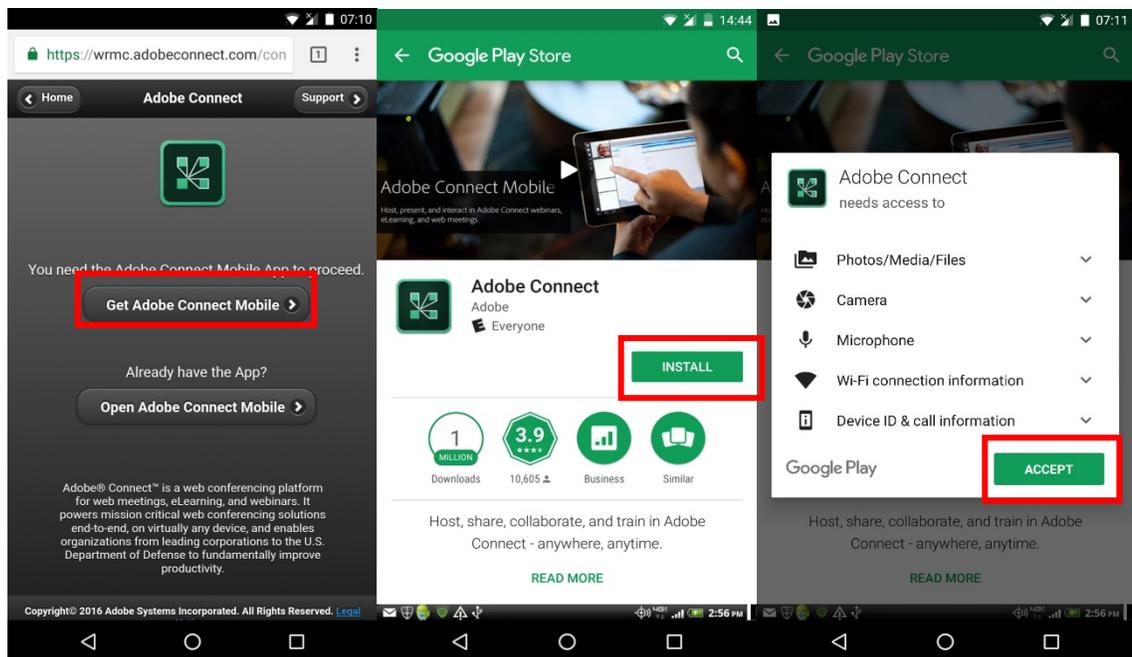

★ If you do not have the Adobe Connect application on your device, see Step 2. If you do have the app, continue with Step 3.

Adobe Connect Instructions for Patient Use

2.) Select "Get Adobe Connect Mobile"; Select "Open" when the dialog box appears.
You will be directed to the app store where you can download Adobe Connect for free.

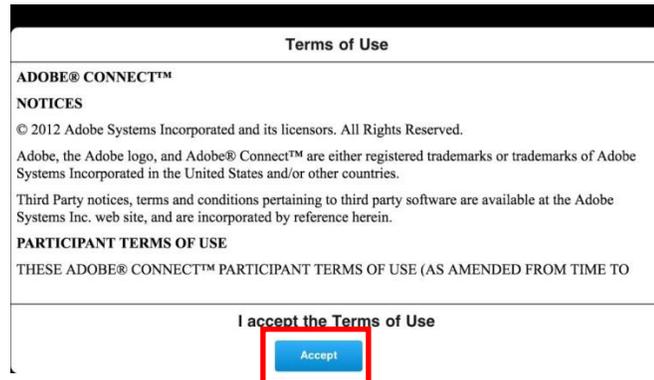   a) Iphone / Ipad user
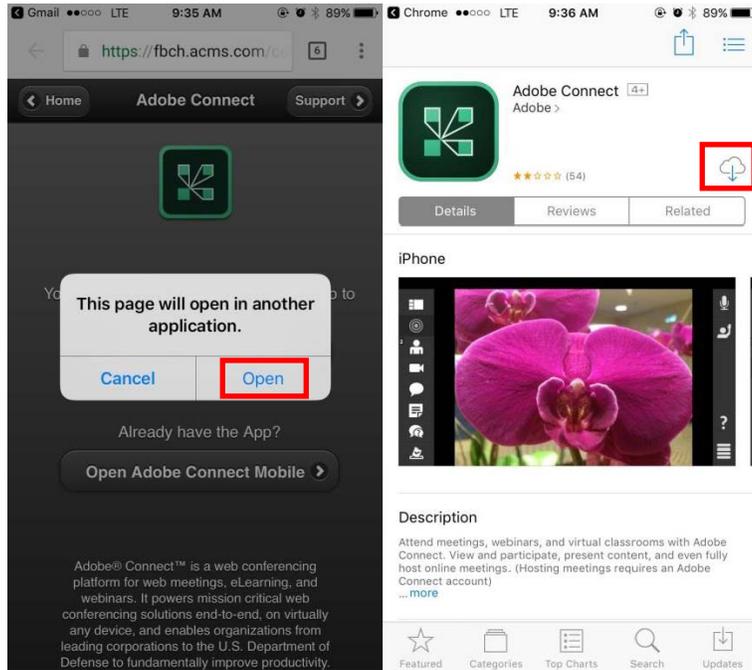
        b) Android phone/ tablet user

★ When the download is complete, return to the Adobe Connect Webpage in
your browser

Adobe Connect Instructions for Patient Use

3.) Select the "Open Adobe Connect Mobile" option. Agree to the Terms of Use by selecting "Accept"

4.) The URL for your appointment should automatically appear – Select "Next" to continue

5.) Select "Guest" sign in; Type your name in the box; Select "Enter" – You will then enter the meeting
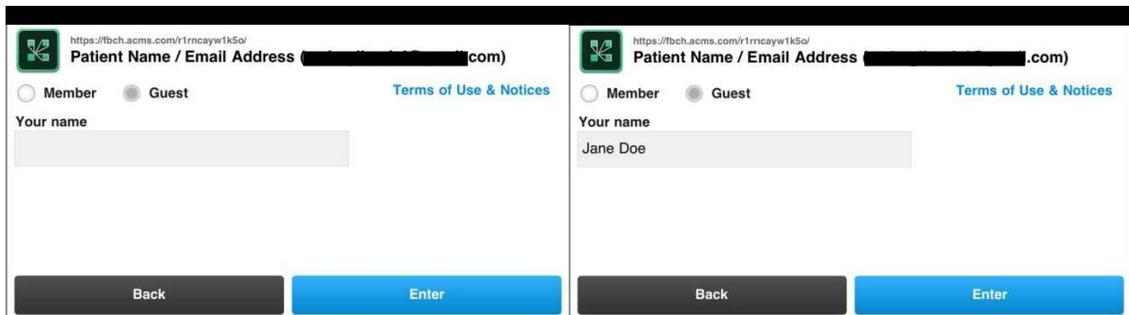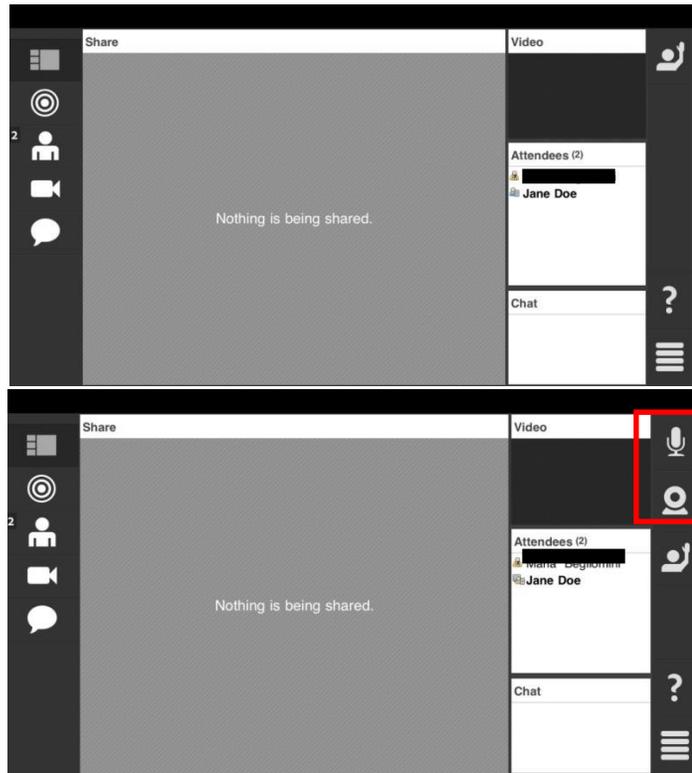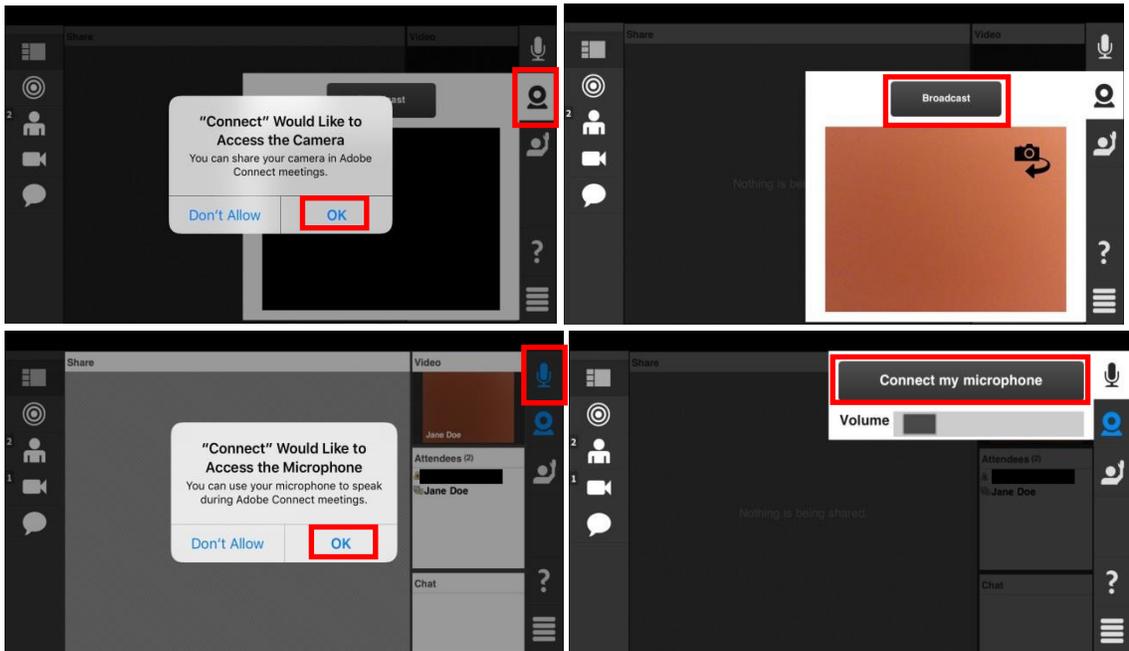
Adobe Connect Instructions for Patient Use

6.) Upon entering the meeting, your provider will give you access to turn on video and
audio. These buttons will appear on the right side of your screen.

7.) Turn on your Video and Audio

★ Adjust your mic volume if necessary

Adobe Connect Instructions for Patient Use

8.) Your provider will share their video and audio.

★ To see a side by side of yourself and your provider, select the video camera icon on the left bar of your screen.

9.) To leave the meeting, simply close the App, or select the menu icon on the bottom right corner of your screen and select "Log Out"